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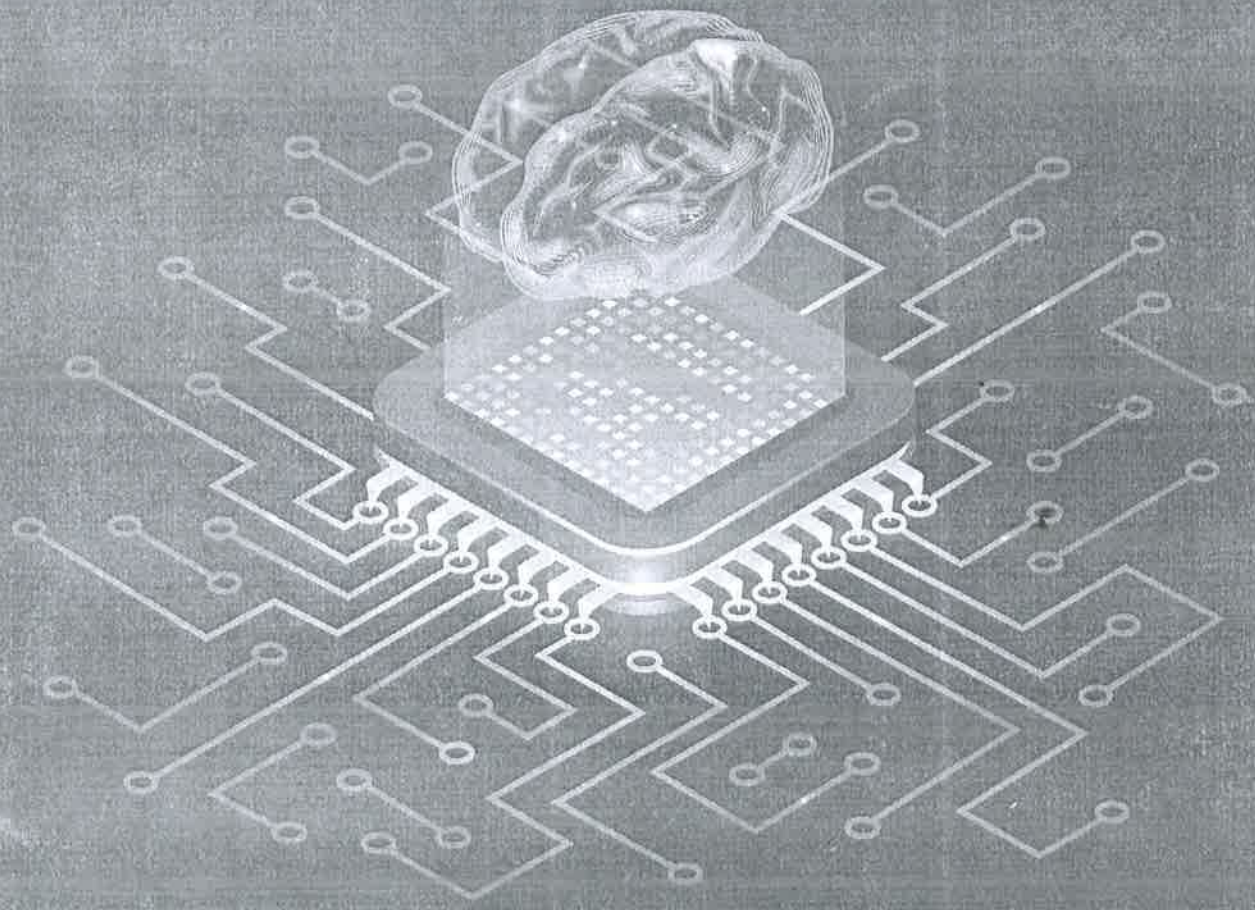
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# AI AGENTS

20<sup>th</sup> - 21<sup>st</sup> May 2026

JEN Singapore Tanglin by Shangri-La, Singapore



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# AI AGENTS

20<sup>th</sup> - 21<sup>st</sup> May 2026 | JEN Singapore Tanglin by Shangri-La, Singapore

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## EVENT OVERVIEW

Picture a teammate that works relentlessly, learns continuously, and adapts perfectly to your needs. That's precisely what AI agents offer. With their unique ability to observe, plan, and act independently, AI agents are initiating a profound, end-to-end transformation across industries—optimizing processes, generating crucial data insights, and enhancing human potential beyond previous limits. According to a PWC survey spanning 300 senior executives, 88% of respondents plan on boosting their AI-related budgets over the next 12 months driven by advancements in agentic AI.

Yet businesses are still hesitant to initiate change, citing concerns in cybersecurity and the ability for AI agents to connect across applications and workflows. Top senior executives holding back on leveraging AI agents cite a lack of clear use cases or business value. To be blunt, that's a failure of vision. More than 200 executives in PWC's survey agreed that how they use AI agents will have a profound impact on their businesses. However, for those that get it right, the adoption of AI agents will give them a competitive advantage in the next 12 months.

Like any AI, AI agents perform best when they're well-trained and have access to robust data. What sets them apart from older, more static AI systems is their ability to identify when they lack sufficient data for a quality decision and then independently seek out more or better information. The real risk isn't just in trying; it's in stopping too soon. Businesses that only run pilot projects will quickly fall behind competitors who are fully committing to reinventing their workflows.

The **AI Agents conference** by **Trueventus** offers a unique opportunity to delve into the transformative world of autonomous AI. Tune in-to technical deep-dives and case studies and network with industry leaders and innovators and gain invaluable insights into the cutting-edge developments, practical applications, and strategic implications of AI agents across various sectors.

## WHY YOU CANNOT MISS THIS EVENT

- Gain insights into how AI agents are being deployed to identify new revenue streams and market opportunities
- Learn how successful implementation of AI agents can lead to significant cost savings and increased productivity
- Discover how AI agents can help deliver higher customer satisfaction, stronger brand loyalty, and improved sales conversion rates
- Gain a comprehensive understanding of the latest architectures for building autonomous and intelligent agents
- Understand the technical challenges and best practices for deploying AI agents at scale within existing enterprise systems
- Navigate the newest agentic frameworks, development tools, and platforms that are emerging for designing, deploying, and managing AI agents

## WHO SHOULD ATTEND?

**This event is targeted but not limited to:**

- C-Suite Officers
- Presidents & Vice Presidents
- Director & Managing Directors
- Heads & Head of Departments
- Technical Advisors
- General Managers

**Managers of:**

- Chatbots
- Artificial Intelligence (AI)
- Machine Learning (ML)
- Robotic Process Automation (RPA)
- Analytics
- Process Automation
- Data Science
- Software Development
- Customer Experience (CX)
- Risk Management
- Quality Assurance & Testing
- Fraud Detection
- Marketing
- Business Development
- Digital Transformation
- Innovation
- Information Technology (IT)
- Marketing
- Human Resources & Workforce Planning
- Cybersecurity
- Product Management & Strategy

**From the following industries:**

- Government Administration
- Banking & Finance
- Telco
- Retail
- Healthcare
- Insurance
- Manufacturing
- Logistics
- E-Commerce
- Education
- Entertainment

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## EVENT PARTNERS



Association of  
Electronic Industries  
in Singapore

The Association of Electronic Industries in Singapore (AEIS) (新加坡电子业商会), established on November 7, 1973, is a non-profit organization dedicated to representing all facets of industrial and commercial electronics. AEIS aims to connect the electronics industry in Singapore by providing a platform for members to communicate and collaborate across borders. This goal is achieved through networking with local government agencies and overseas electronics associations, thereby fostering strong international relationships. AEIS focuses on strengthening connections both locally and globally through a variety of creative networking channels. These include international trade shows, industrial trade mission trips, industry-specific workshops, partnerships with industrial educators, and business matching services. Such initiatives are designed to enhance the visibility and competitiveness of AEIS members in the global marketplace. In 2021, AEIS launched a revamped website to further bolster its online presence and promote its members' profiles on a global scale. This new website is a critical tool for ensuring that AEIS members can reach and stand out in various marketplaces worldwide. The organization's mission emphasizes the importance of good business leadership, which involves creating a clear vision, articulating it effectively, passionately owning it, and relentlessly driving it to completion. AEIS is committed to supporting its members in achieving these leadership goals and ensuring their success in the dynamic electronics industry.

[www.aeis.org.sg](http://www.aeis.org.sg)



DCT  
DIGITAL COUNCIL  
OF THAILAND

The Digital Council of Thailand (DCT) is a key organization aimed at promoting digital transformation and innovation in Thailand, facilitating collaboration between the government and private sectors.

[www.dct.or.th/th](http://www.dct.or.th/th)



The Technological Association Malaysia is an organisation for all levels and disciplines of technologists, from the professionals to students and everyone whose career is technological in nature. Our association for technologist is intimately concerned with the advances in technological progress as well as the pursuit of knowledge in the field of technology. The TAM also aims to bring about a clearer understanding and appreciation of technology and to instill among members an impelling desire to achieve professional competence and the highest standard of technological skills. Having a very wide range of membership, it is the melting pot of technological exchanges amongst members from many walks of life. It provides a forum for discussion, evaluation of technological issues and advances.

[www.tam.org.my/](http://www.tam.org.my/)



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## EVENT PARTNERS



**FINTECH**  
**ALLIANCE.PH**

The FinTech Alliance PH is the Philippines' premier and largest digital industry association, comprising over 140 corporate members that collectively account for more than 95% of the country's digital retail financial transaction volume. As the first organization of its kind in Asia, it has pioneered the establishment of an industry-led Code of Conduct and Code of Ethics, operating as a self-regulating body. The Alliance has played a significant role in shaping the government's National Strategy for Financial Inclusion and the National Retail Payments System, actively supporting the implementation of the Digital Payments Transformation Roadmap. Additionally, it publishes the annual Philippines FinTech Report and organizes key events such as the Manila Tech Summit and the Bagong Pilipinas: The Philippines Country Pavilion at the Singapore FinTech Festival. The FinTech Alliance PH serves as a vital resource for regulators, policymakers, and legislators, focusing on digital payments, financial education, and advancing inclusive digital finance. Furthermore, it is a co-founder of the Asia FinTech Alliance and the South Africa-based Alliance of Digital Finance Associations.

[www.fintechalliance.ph](http://www.fintechalliance.ph)

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# AI AGENTS

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## FEATURING PRESENTATIONS AND CASE STUDIES BY DISTINGUISHED SPEAKERS



**Dilan Wijerathne**  
AVP - Head of Innovation  
**Hatton National Bank PLC**  
Sri Lanka



**Jan Mandrup Olesen**  
Global Head of Digital Solution & Innovation  
Center of Excellence (VP)  
**Indorama Ventures PCL**  
Thailand



**Ray Han**  
Director of Generative AI Center of Excellence  
**SAP**  
Singapore



**Lily Rachmawati**  
Director, Head of Applied AI  
**BNP Paribas Wealth Management**  
Singapore



**Guy Sheppard**  
Exec Director, Head of AI Strategy and Adoption  
**Standard Chartered**  
Singapore



**Ivan Jacobs**  
Vice President Head of A.I. capability cyber  
**ST Engineering**  
Singapore



**Prerit Mishra**  
Head of DHL Data & AI, Asia Pacific  
**DHL**  
Singapore



**Andri Renardi Lauw**  
Head of Data & AI Engineering  
**DFI Retail Group**  
Singapore



**Rahul Sharma**  
Head of Collections Technology, AI and Delivery  
**Home Credit Philippines**  
Philippines



**Michal Polanowski**  
Head of Generative AI  
**ST Engineering**  
Singapore



**Ashutosh Madhukar**  
Associate Director - Program (Data Privacy | AI |  
CyberSecurity -Legal)  
**Agoda**  
Thailand



**Derick Adil**  
Head, AI and Privacy Governance (Sr. Director)  
**Globe Telecom**  
Philippines



**Nikita Katyal**  
Head of Analytics and AI  
**Central Retails**  
Thailand



**Pri Desta Yudha**  
VP of Technology Strategy & Planning + Head of  
AI Taskforces  
**PT. Sigma Cipta Caraka (Telkomsigma)**  
Indonesia



**Pattarakit Saingarm**  
Assistant Vice President, Enterprise Data & AI Strategy  
**KASIKORNBANK**  
Thailand

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Day One: Wednesday, 20<sup>th</sup> May 2026

1800 Registration & Coffee

1850 Chairperson Welcome Address

1900 Session One

## From Chatbots to Co-Workers: The Evolution of Autonomous AI Agents

- Traces the journey from simple rule-based chatbots to sophisticated autonomous agents
- Explores how AI agents have progressed beyond scripted responses to independent decision-making
- Examines the shift from reactive to proactive AI systems that can anticipate needs

**Pattarakit Saingarm,**

Assistant Vice President, Enterprise Data & AI Strategy

**KASIKORNBANK, Thailand**

1945 Session Two

## Reinforcement Learning in Agent Development and how they are used to train agents for complex tasks and decision-making

- Explains how agents learn through trial-and-error interactions with their environment
- Covers reward mechanisms that guide agents toward optimal behaviours
- Discusses training methodologies for complex, multi-step decision-making processes

**Pri Desta Yudha,**

VP of Technology Strategy & Planning + Head of AI Taskforces

**PT. Sigma Cipta Caraka (Telkomsigma), Indonesia**

030 The Speed Networking - The Mad Minutes!

*Fun and fast, this networking activity is a great opportunity to grow your connections.*

105 Morning Refreshments

130 Session Three

## Discussing advancements in NLP that enable agents to comprehend and produce human-like language for effective interaction

- Covers breakthroughs in natural language understanding and generation
- Explores context awareness and conversational memory capabilities
- Discusses sentiment analysis and emotional intelligence in agent responses

**Ray Han,** Director of Generative AI Center of Excellence

**SAP, Singapore**

215 Session Four

## Examining standards and methods for agents to communicate and collaborate seamlessly within and across different platforms

- Reviews protocols enabling agents to share information across platforms
- Discusses interoperability frameworks for multi-agent systems
- Explores standardized APIs and data exchange formats

**Ashutosh Madhukar,**

Associate Director - Program (Data Privacy | AI | CyberSecurity - Legal)

**Agoda, Thailand**

300 Networking Luncheon

1400 Session Five

## Perception and Sensing for AI Agents: Acquisition and interpretation of data from the environment

- Covers how agents gather data from various sources (sensors, APIs, databases)
- Discusses computer vision, audio processing, and IoT integration
- Explores real-time data interpretation and pattern recognition

**Andri Renardi Lau,** Head of Data & AI Engineering

**DFI Retail Group, Singapore**

1445 Session Six

## Discussing vulnerabilities in AI agents and strategies to ensure their secure and reliable operation against adversarial attacks

- Identifies vulnerabilities specific to AI agents (prompt injection, data poisoning)
- Discusses defense mechanisms against malicious manipulation
- Explores secure authentication and authorization for agent actions

**Ivan Jacobs,** Vice President Head of A.I. capability cyber

**ST Engineering, Singapore**

1530 Afternoon Refreshments

1600 Session Seven

## Exploring how agents store, organize, and reason with information to make intelligent decisions

- Explores knowledge representation methods (knowledge graphs, vector databases)
- Discusses memory architectures for short-term and long-term information retention
- Covers reasoning engines and logical inference capabilities

**Derick Adil,** Head, AI and Privacy Governance (Sr. Director)

**Globe Telecom, Philippines**

1645 Session Eight

## Addressing concerns related to data collection, usage, and protection by AI agents, ensuring compliance with privacy regulations like GDPR

- Discusses privacy-by-design principles for agent development
- Covers data minimization and purpose limitation strategies
- Explores consent management and user control mechanisms

**Rahul Sharma,** Head of Collections Technology, AI and Delivery

**Home Credit Philippines, Philippines**

1730 Session Nine

## Exploring open-source and proprietary frameworks for building, orchestrating, and deploying sophisticated AI agents

- Reviews popular open-source frameworks (LangChain, AutoGPT, CrewAI)
- Discusses proprietary platforms and their capabilities
- Explores tools for agent orchestration and workflow management

**Guy Sheppard,** Exec Director, Head of AI Strategy and Adoption

**Standard Chartered, Singapore**

1815 End of Day One

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## Day Two: Thursday, 21<sup>st</sup> May 2026

1800 Registration & Coffee

1850 Opening Keynote Address

1900 Session One

### Deployment and Scalability of AI Agents: Practical considerations for deploying AI agents in real-world environments and scaling their operations efficiently

- Discusses infrastructure requirements for production environments
- Covers load balancing and horizontal scaling strategies
- Explores cost optimization and resource management

**Prerit Mishra**, Head of DHL Data & AI  
Asia Pacific, DHL, Singapore

1945 Session Two

### Strategies and challenges for seamlessly incorporating AI agents into current business workflows and IT infrastructure

- Explores API integration strategies with legacy systems
- Discusses change management and organizational adoption
- Covers data pipeline design and workflow automation

**Jan Mandrup Olesen**,  
Global Head of Digital Solution & Innovation Center of Excellence (VP)  
Indorama Ventures PCL, Thailand

030 Morning Refreshments

100 Session Three

### Exploring how humans and AI agents can effectively work together to enhance productivity and decision-making

- Discusses optimal task division between humans and agents
- Explores interface design for seamless human-agent interaction
- Covers handoff protocols when agent confidence is low

(To be Advised)

145 Session Four

### Legal and Ethical Frameworks for AI Agents: Examining existing and evolving laws, regulations, and ethical guidelines governing the development and deployment of AI agents

- Reviews existing AI regulations and proposed legislation
- Discusses liability considerations when agents make decisions
- Explores ethical principles for responsible AI development

**Michal Polanowski**, Head of Generative AI  
ST Engineering, Singapore

230 Networking Luncheon

400 Session Five

### Exploring different designs for self-sufficient agents, including multi-agent systems and cognitive architectures

- Explores cognitive architectures mimicking human reasoning
- Discusses multi-agent systems and their coordination mechanisms
- Covers planning and execution cycles for autonomous operation

(To Be Advised)

1445 Session Six

### The Rise of Domain-Specific Agents: Custom AI for Vertical Markets

- Discusses benefits of specialized agents for specific industries
- Explores vertical market applications (healthcare, finance, legal)
- Covers domain knowledge integration and terminology handling

**Lily Rachmawati**, Director, Head of Applied AI  
BNP Paribas Wealth Management, Singapore

1530 Afternoon Refreshments

1600 Session Seven

### Designing agents that can process and generate information across various modalities (text, image, audio, video) for richer interaction and broader applicability

- Explores processing and generating text, images, audio, and video
- Discusses unified representations for different data types
- Covers cross-modal reasoning and information synthesis

**Nikita Katyal**, Head of Analytics and AI  
Central Retail, Thailand

1645 Session Eight

### How agents can drive highly individualized customer engagement, lead nurturing, content generation, and sales process optimization

- Discusses personalization at scale through agent-driven insights
- Explores automated lead qualification and nurturing workflows
- Covers dynamic content generation tailored to individual prospects

**Dilan Wijerathne**, AVP - Head of Innovation  
Hatton National Bank PLC, Sri Lanka

1730 Session Nine

### Methodologies and platforms for rigorously testing, evaluating, and validating AI agent behaviour, robustness, and performance in simulated environments before real-world deployment

- Reviews simulation environments for safe agent testing
- Discusses benchmark creation and performance metrics
- Covers A/B testing methodologies for agent behaviour

(To Be Advised)

1815 End of Conference

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## COMPANY DETAILS

Name	Industry
Address	
Postcode	Country
Tel	Fax

## ATTENDEE DETAILS

1	Name	Job Title
	Tel	Email
2	Name	Job Title
	Tel	Email
3	Name	Job Title
	Tel	Email
4	Name	Job Title
	Tel	Email
5	Name	Job Title
	Tel	Email

## APPROVAL

NB: Signatory must be authorised on behalf of contracting organisation.

Name	Job Title
Email	
Tel	Fax
Authorising Signature	

## REGISTRATION FEES

	Corporate
End of March 2026	USD 1995 (Per Delegate)
End of April 2026	USD 2195 (Per Delegate)
1st May 2026 onwards	USD 2495 (Per Delegate)

All options inclusive of delegate pack, luncheon and refreshments.

## PAYMENT METHODS

Payment is due in 5 working days. By Signing and returning this form, you are accepting our terms and conditions

Bank Transfer

Credit Card

## REGISTER NOW

Hana  
T: +60327750052  
E: farhana@trueventus.com  
Take a Snapshot or Scan and Email us

## TERMS & CONDITIONS

- The course fee is inclusive of the event proceedings, materials, refreshment and lunch.
- Upon receipt of the complete registration form, invoice will be issued. Trueventus request that all payments be made within 5 working days of the invoice being issued. Full payment must be received prior to the event. Only delegates that have made full payment will be admitted to event. Clients are responsible for their own booking fees and banking fees will not be absorbed into the booking price.
- Substitution & cancellations policy: Should the registered delegate be unable to attend, a substitute delegate is welcome at no extra charge. Written notification of all substitutions is required 5 working days prior to the event. Trueventus contracts carry 100% full liability upon receipt of registration. Non payment does not constitute cancellation. A 100% of cancellation fee will be charged under the terms outlined below. Trueventus reserves the right to cancel the event if there is a no show. A no show at the event still constitutes that the client will have to pay the invoice amount that was issued to them. Trueventus does not provide refunds for cancellations. By signing this contract the client also agrees that if they cancel that Trueventus reserves the right to pursue monies owed via the use of local debt collection agency where the client is situated. Furthermore the client will be held liable for any costs incurred in collection of outstanding monies. When any cancellations are notified in writing to Trueventus 5 working days prior to the event, a credit voucher will be issued for use in future Trueventus events.
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- Copyright and Intellectual Property: Any reproduction or reproduction of part or all of the contents in any form in connection to this event is prohibited without prior written consent by Trueventus.
- Client hereby agrees that he/she exclusively authorises Trueventus to charge the credit card with details listed above for the amount provided herein. This registration form serves as a contract that is valid, binding and enforceable. He/she at any time will have no basis to claim that the payments charged under this contract are unjustified, improper, disputed or in any way. Upon issuance of invoice Trueventus will be charging the client USD 30 processing fee.
- All Trueventus events are held in a classroom or theater format.
- All Trueventus events are held at either 5 or 4 Star Hotels.
- All payment must be directed to Trueventus in full prior to the event. Any company's participating in National training schemes such as HRDC Scheme and are applying grants you must first pay Trueventus and upon you receiving the grant you will be refunded this amount back. Failure to pay prior to the event can result in your company being blocked from joining the conference.
- All transaction charges, withholding taxes, social taxes, or currency exchange issues will be strictly absorbed by sender. Trueventus reserves absolute right to refuse admission of participants to the event should invoice amount is not received in full.



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